

It is expressly clarified according to the capacities of the article 96 of the above-mentioned Law that the representing information about this document can be the object of certain modifications.

## Art. 1 - PRICE

Our prices are calculated in a packaged way including a set of services described in the programs. They are based on a certain night number and do not correspond inevitably to a definite number of whole days.

### Prices include :

- Accommodation: according to the chosen stay and the availabilities, accommodation can be inn, hotel, shelter, chalet, nomadic group settlement. Sanitary facilities can be individual or common. The sleepings around can be in dormitories, in single, double, triple or quadruple rooms. In every case, the customer will be informed about the details of accommodation at the time of the registration.
- Meal: over the period of the stay, the breakfast, the lunch pulled by the bag, and the dinner are assured.
- Supervision: according to the activities, the groups are supervised mountain leaders or guides, or instructors specialized as for canoe or dogs sled. In every case, supervision is realized by persons awarded a diploma by State in the practised sport or leisure.
- Luggage: for the travelling stays, the transport of the luggage from a stage to the other one is assured (approximately 15kg per person).

### Prices do not include :

- Travel to the Vosges: a place of meeting will be confirmed to you during the final registration. Only the transfer since this place of meeting towards the departure of the stay will be assured by SUNYDALE®.
- The night of the day before the departure: if you wish to arrive the day before the departure on the place of meeting, the residence will be at your expense. You will find for information a choice of hotels in product leaflets for tribes and singles, downloadable since product pages on the internet site
- Drinks during the meals.
- All the SPENDINGS OF PERSONAL NATURE
- The insurances for cancellation, luggage, personal sporting materials (example: MTB, skis,...), individual accident

## Art. 2 – DOWN PAYMENT AND PAYMENT OF BALANCE

SUNYDALE® receives from the customer at the time of the final registration, the complete sum of the price of the journey. The nature of the right conferred on the customer by this payment is variable; so for example, the execution of certain journeys

is subjected to the meeting of a minimum number of participants; it depends on the type of chosen journey. Any precision on this subject is given at the time of the registration by SUNYDALE® and the confirmation of the departure intervenes at the time of the payment. The customer not having paid the complete price of the journey 7 days in reception of the invoice is considered as having cancelled his journey without that he can take advantage of this.

## Art. 3 - MODIFICATIONS BY THE

**CUSTOMER BEFORE THE DEPARTURE** Any adjournment of date can generate the invoicing of cancellation charges as expected in the article 6 (Cancellation charges).

## Art. 4 – TRANSFER OF THE CONTRACT

The assignor(s) necessarily has(have) to inform SUNYDALE® about the transfer of the contract by registered letter with signed receipt at the latest 7 days before the beginning of the stay, by indicating exactly the name(s) and adresse(s) of transferee(s) and participant(s) in the journey and by justifying that he/they perform the same conditions as him/them to be in the stay.

## Art. 5 – PROMOTIONS

In certain dates we can be brought to propose promotions of last minute. We inform our customers that these have no retroactive effect with regard to the already registered customers having paid the standard price. These can aspire to no refund of the difference in price.

## Art. 6 – CANCELLATION CHARGES

- 30 to 21 days before group's arrival, 30% of total price
- 20 to 10 days before group's arrival, 50% of total price
- 9 days to group's arrival, 100% of total price

## Art. 7 - CANCELLATION BECAUSE OF THE ORGANIZER

The customer can aspire to no reparation if the cancellation of the journey is imposed by circumstances of force majeure, recurring climatic or natural events or being able to generate the impossibility to take advantage of certain services for reasons liking the safety of the travelers. Also if the cancellation of the journey intervenes for not enough participants in 21 days of the departure and beyond. Reminder: departure of the groups from 6 persons.

## Art. 8 – QUALITY OF THE STAY

Any complaint of failing must be indicated to the organizer of the stay by registered letter with acknowledgement of receipt, in the month according to the return of the customer of the stay. The disregard of this period can affect the quality of the treatment of the file of complaint. SUNYDALE® draws the attention of their kind clientele on the fact that they can be considered on no account as responsables for the forgotten objects and that they do not take care of their research and their repatriation.

## Art. 9 - ASSURANCE CIVIL LIABILITY

The SUNYDALE® / CV VOYAGES stays, LI 075 99 0073, organizers, are necessarily covered by an assurance Professional Civil liability (GAN EUROCOURTAGE) which covers the physical, material and immaterial injury which could be caused to the participants of the journeys as a result of deficiency or of failing of our services. The attention of the participants is however enticed to the variants existing according to countries as for the legal and statutory guarantees of the hotelkeepers, the carriers and all other persons receiving benefits of service. They are as a consequence invited to consult their insurer for any additional coverages from which they would like to benefit.

## GENERAL INFORMATION

### a) CAPACITY FOR THE STAY

Considering the difficulties inherent to certain stays, and considering the physical and psychic autonomy which they imply, SUNYDALE® saves himself the possibility of refusing any registration, even any participation which would seem to them not adapted with the contingencies of such stays. In certain cases where it is necessary to verify the physical AND psychic state of a customer, this customer will have to produce a medical certificate of capacity this way, the guarantee of the insurance company not being acquired if it turned out that the physical and psychic health of this person did not allow him/her such a stay.

### b) MODIFICATIONS

The prices, the schedules, itineraries mentioned in our programs can be modified as a result of circumstances independent from our will or as a result of events due to a case of force majeure.

### c) LUGGAGE

Do not put either jewels, or valuables (cameras,...) or medicines in your luggage.